



International Chamber of Commerce
The world business organization

International Centre for ADR



the global voice of
the legal profession

ICC & IBA

Mediation Conference

Date of Conference: Monday, 11th November 2013

Venue: Intercontinental Hotel
Dubai Festival City
Dubai, United Arab Emirates

ABOUT THE CONFERENCE:

The **ICC/IBA Mediation Conference** will provide an unique opportunity to learn more about the use of mediation for the time and cost efficient resolution of domestic and international commercial disputes.

In-house counsel experienced in the use of mediation for the resolution of their company's disputes will explain for which types of disputes the results obtained in mediation make more "business sense". External counsel with broad experience representing clients in complex international mediations and some of the world's leading international commercial mediators will share with the audience their lessons learned on how to most effectively propose mediation to the other party, prepare for a mediation and chose the right mediator.

In a final panel, members of the drafting group will present the IBA State Investor Mediation Rules and how they can be used to solve disputes involving states or state entities by mediation.

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غرفة التجارة الدولية - الإمارات العربية المتحدة
International Chamber of Commerce - United Arab Emirates

المنظمة العالمية للأعمال

CONFERENCE PROGRAMME

7:30 – 8:30 Registration and Coffee

8:30 – 8:45 Welcome on behalf of the Organisers

- **Essam Al Tamimi**, Chairman of ICC UAE Commission on Arbitration & Senior Partner, Al Tamimi & Company (UAE)
- **Sami Houerbi**, Director ICC Arbitration and ADR Eastern Mediterranean, Middle East & Africa; Partner, BKH Law firm (Tunisia)
- **Joe Tirado**, Partner, Global Co-Chair of International Arbitration Winston & Strawn; Senior Vice Chair, IBA Mediation Committee (UK)

8:45 – 9:15 An introduction to Mediation in 30 minutes – what is it and why does it work?

One of the world's leading commercial mediators will take the participants through the specificities of the mediation process: differences to other dispute resolution procedures, the role of the mediator, mediation as interest based procedure, the role of counsel.

- **William Wood QC**, Mediator, Brick Court Chambers (UK)

9:15 – 9:30 Q&A

9:30 – 10:15 What is the added value for the users? Why is it relevant for commercial disputes in the MENA region?

Two experienced in-house counsel will explain when and how they use mediation to resolve complex commercial disputes. A special emphasis will be put on the business' interests behind the use of mediation as dispute resolution procedures.

- **Aasma A. Khan**, Chief Legal Officer, Tameer Holding Investment LLC, Dubai (USA, UAE)
- **Michael Ridgeway**, General Counsel, Dubai Financial Services Authority (USA, UAE)
- **Moderator: Diana Paraguacuto-Mahéo**, Lawyer and Mediator, NGO Cohen Amir-Aslani & Associates (USA, France)

10:15 – 10:45 Coffee Break

10:45 – 11:45 How to get it going: Tips and tricks as how one best starts a mediation – both on its own and in conjunction with other dispute resolution proceedings

This panel will discuss how to incorporate mediation clauses into agreements and how to draft them. The panel will also discuss how a party can commence a mediation when there is no prior agreement of the parties to submit their dispute to mediation. A special emphasis will be put on the question as to how a mediation can be combined with other dispute resolution procedures, for example arbitration.

- **Bapsy Dastur**, General Counsel, Head - Legal & Integrity IMA, ABB Dubai (UK, UAE)
- **Jane E Player**, Partner, King & Spalding (UK)
- **Hannah Tümpel**, Manager, ICC International Centre for ADR (Germany, France)
- **Moderator: Joe Tirado**

11:45 – 12:00 Q&A

12:00 – 12:15 Who is the right mediator?

This panel will discuss which criteria make a mediator a good mediator and what are the different possibilities to identify suitable candidates.

- **Geoff Sharp**, Mediator, Clifton Chambers (New Zealand)

12:15 – 12:30 Q&A

12:30 – 14:00 Lunch Break

14:00 – 15:00 Get ready, get set, go: Effective preparation for commercial mediation

This panel will look at the dos and don'ts for effective preparation from three different perspectives.

The user view: How do you prepare internally? Who is involved? How long does it need? Do you need external counsel to prepare properly? What to avoid in preparation?

The counsel view: How do you prepare your client? Which parts shouldn't you forget?

The mediator view: What makes a party well prepared? Which points do you want parties to focus on when preparing? Can parties prepare together? What is the mediator's role in the preparation process?

- **Geoff Sharp**, Mediator, Clifton Chambers (New Zealand)
- **Jawad Sarwana**, Partner, Abraham & Sarwana; Co-editor, IBA Mediation Newsletter (Pakistan)
- **Gordon Tregaskis FCI Arb**, Chartered Arbitrator and Accredited Mediator (UK, UAE)
- **Moderator: William Wood QC**

15:00 – 15:15 Q&A

15:15 – 15:45 Coffee Break

15:45 – 16:30 Mediation with State Parties and state entities

This panel will discuss the specificities of mediation with states or state parties and in particular give an introduction to the IBA Rules for Investor-State Mediation.

- **Michael Ostrove**, Partner, Head International Arbitration Practice Group, DLA Piper; Member of the Taskforce of the IBA Mediation Committee on State-Investor Mediation (France, USA)
- **Moderator: Hannah Tümpel**

16:30 – 16:45 Q&A

16:45 – 17:00 Closing Remarks

ABOUT THE ORGANISERS:

INTERNATIONAL CHAMBER OF COMMERCE (ICC)

ICC is the world business organization, a representative body that speaks with authority on behalf of enterprises from all sectors in every part of the world. The fundamental mission of ICC is to promote open international trade and investment and help business meet the challenges and opportunities of globalization. ICC was founded in 1919 and has today national committees in over 90 countries. It groups hundreds of thousands of member companies and associations from over 120 countries.

The dispute resolution services offered by ICC for the resolution of domestic and international commercial disputes, are today considered to be world leading and are delivered by the ICC International Court of Arbitration ("Court") and the ICC International Centre for ADR ("Centre").

ICC INTERNATIONAL CENTRE FOR ADR

The Centre administers inter alia all amicable dispute resolution proceedings filed with the ICC, such as mediations. The Centre has administered in the last decade domestic and international mediations with parties from over 70 countries. Around 10% of the mediations involved states or state entities. The Centre is also in charge of organizing the ICC International Commercial Mediation Competition, the only moot worldwide dedicated to international commercial mediation, as well as various conferences and trainings on mediation worldwide.

ICC UAE

The International Chamber of Commerce United Arab Emirates (ICC UAE) Chapter is one of ICC's national chapters. It represents the commercial, industrial and business enterprises in the country at a global level. It complements and strengthens the activities of the UAE business community. Founded in 2004, the Chapter endeavours to modernize the UAE industry, business and trade to world-class standards.

INTERNATIONAL BAR ASSOCIATION (IBA)

The International Bar Association (IBA), established in 1947, is the world's leading organisation of international legal practitioners, bar associations and law societies.

The IBA influences the development of international law reform and shapes the future of the legal profession throughout the world. It has a membership of more than 50,000 individual lawyers and over 200 bar associations and law societies spanning all continents. It has considerable expertise in providing assistance to the global legal community.

Through the various committees of the divisions, the IBA enables an interchange of information and views among its members as to laws, practices and professional responsibilities relating to the practice of business law around the globe.

THE IBA MEDIATION COMMITTEE

The Mediation Committee has over 1,000 members. It has set up study groups which analyse various topics, holds a committee blog, organises regional events and aims to contribute to the training of students in mediation through competitions, such as the IBA Dispute Resolution Section Scholarship and has two sub-committees: one focused on Investor-State Mediations and the other one on Young Mediators.

ABOUT THE SPONSORS:

AL TAMIMI & COMPANY

Al Tamimi & Company is the largest and most dynamic law firm in the Middle East with 13 offices across 7 countries and comprising 270 lawyers.

Over the years we have advised, and continue to support, government, government-owned entities, local, regional and international companies, banks and financial institutions along with both international and regional law firms.

Our core strength is our people and the diversity of their experience and local knowledge. Our reputation for excellence and regional experience extends beyond our network of offices in Dubai, Abu Dhabi, Ras Al Khaimah, Sharjah, Kuwait, Qatar, Saudi Arabia, Jordan and Iraq. As a firm, our ability to practice local law in each of these jurisdictions – and the ability of each of our licensed litigators to have rights of audience before local courts – is a unique strength that truly sets us apart from our competitors.

But more importantly, our strength comes from our clients' trust that we will give them the quality of service that they deserve. It's our business to find creative and commercial legal solutions whilst focusing on making the law work for you.

ALI AL AIDAROUS INTERNATIONAL LEGAL PRACTICE

Ali Al Aidarous International Legal Practice was established over twenty years ago by Ali Al Aidarous, a UAE national attorney and the firm's Managing Partner. We are a well-defined corporate and commercial law firm offering legal services from our offices in Abu Dhabi and Dubai to UAE, GCC and international clients concerning the business laws of the UAE and more generally those of the GCC.

The firm's lawyers are fluent in Arabic, English, Urdu and French, and represent a blend of highly experienced UAE, regional, and western lawyers with extensive local and international expertise, both in common law and civil law legal systems. Our in-depth regional knowledge and expertise has been developed over many years of practice. With a strong network of relationships with leading law firms throughout the GCC, and a legal practice which represents a blend of both litigation and consultation, the firm is well placed to understand this complex legal environment.

Ali Al Aidarous International Legal Practice is licensed to appear before all Federal courts and judicial bodies of the UAE, the courts and judicial bodies of the Emirate of Abu Dhabi and Dubai, and the courts of the Dubai International Financial Centre (DIFC), as well as local of other Emirates. We represent our clients in all forms of litigation and arbitration proceedings. Our consultation practice routinely advises a number of publicly-traded U.S. and European companies, as well as prominent local businesses and families. We are regularly appointed as a local advisor and expert by major international law firms for projects and litigation in the UAE.

CHARTERED INSTITUTE OF ARBITRATORS (CIARB)

The Chartered Institute of Arbitrators (CIARB) is a not-for-profit body working in the public interest through an international network of branches. It has a global membership of around 12,500 individuals who have professional training or experience in alternative dispute resolution (ADR). The CIARB is the professional home for dispute resolution, setting global standards for dispute management.

The Chartered Institute exists for the global promotion, facilitation and development of all forms of private dispute resolution to maximize the contribution that dispute resolution practitioners make. In addition to providing education and training for arbitrators, mediators and adjudicators, we act as an international centre for practitioners, policy makers, academics and those in business concerned with the cost-effective and early settlement of disputes - giving users confidence that the very best people are helping to resolve their disputes.

The UAE Branch was established in March 2005 and covers the geographical area of the United Arab Emirates. Branch membership is currently 625+ comprised of construction professionals, lawyers, insurance advisors and practicing arbitrators amongst others.

GLOBAL ADVOCATES

The firm was established in 2003 by three Emirati lawyers, Mr. Hassan Al Humaid, Mr. Ayman Merdas and Mr. Ali Al Hashimi.

Each of our partners is licensed before all courts of the UAE, including the Dubai Court of Cassation and the Supreme Court in Abu Dhabi and each Partner has been in practice for over fifteen years. Two of our lawyers are licensed to appear before the Dubai International Financial Centre Courts and several are actively involved with the Dubai International Arbitration Center (DIAC) and other Arbitration Centers. our team of Advocates and Legal Consultants our team have an excellent reputation for the quality of their services, as well as their strict ethical standards. The professionals of global are characterized by their scholastic preparation in the top national and foreign universities in the US, UK, Australia and a variety of other countries around the globe, as well as by their professional experience in top law firms.

Since its inception, Global Advocates has successfully grown into a law firm which is striving to be among the top firms within the region and acclaim an international presence.

Global Advocates has an extensive local network within the Emirates which Dubai Municipality, Dubai Ruler's office, Dubai Land Department, Dubai Department of Economic Development, Public Prosecution, Chamber of Commerce, and the Police and Criminal Investigation Departments of Dubai and other Emirates.

Global Advocates is dedicated to providing its clients with legal services of the highest caliber, offering creative, effective and efficient solutions to facilitate its client's business. our clients benefit from a commercial and intellectual approach coupled with fresh ideas and a pioneering spirit, which enables them to meet and often surpass their commercial goals.

SHARJAH INTL. COMMERCIAL ARBITRATION CENTRE

Arbitration is considered as one of the important means of disputes settlement. It is the system through which judgment on disputes can be made normal individuals away from courts. The importance of arbitration has increased lately due to increase of local and international financial and trade dealings especially with the defies facing international trade and investment activities and increase of transcontinental companies. The Sharjah Chamber of Commerce & Industry as part of its believe in the important and vital role played by arbitration in settlement of commercial disputes between its members and third parties from individuals and trade and investment establishments and companies and to contribute in achievement of economic stability and increase of investments has decided through its board of directors on 6/6/1983 to approve the Rules of Reconciliation and Commercial Arbitration. These rules had been applicable since that date as rules for disputes settlement and to assist disputing parties to reach a settlement for their problems with a short limit of time and least cost. As a result a committee was formed from Their Excellencies the members of the chamber's board of directors under the name "Arbitration & Trade Customs Committee". This committee since its formation had worked on settlement of commercial disputes whether between members of the chamber or between them and third parties. It had achieved in this regard good results. It has issued in 2008 its judgments in more than fifteen suits of arbitration a matter that triggered the thinking on establishing an independent arbitration centre.

SPEAKERS' BIOGRAPHIES

Aasma A. Khan



Aasma Khan's career path already had shape and direction when she left the Chicago-Kent College of Law at the Illinois Institute of Technology in 1997 with a J.D. degree and Honors, coupled with a Certificate and Honors in International Law. She completed a Certificate in International & Comparative Law the same year from Columbia University Law School. Khan has put her advanced legal specialty to excellent use—working for more than eight years in the Middle East as a Chief Legal Officer and General Counsel for top-rated real estate development and boutique investment firms. Beyond the practical implications of applying her legal expertise to shape and consummate high-value deals, her contributions as a skilled negotiator, litigator and business strategist have deeper and broader meaning to firms that have enjoyed tangible results.

As the Chief Legal Officer of Tameer Holding Investment since 2009, her responsibilities are extensive. More than oversight of the legal function, Khan helped to turn around the perception of Tameer's brand while reducing the costs of onerous contracts and mitigating their inherent risk. Along the way, her ability to pinpoint the right legal questions had a profound impact on litigations and the demand for integration of legal and business strategies to broaden market opportunities.

The well-served commercial interests of Tameer's board and senior management flow from Khan's ability to listen closely to business objectives and then formulate the correct strategies around understanding of the legal obstacles. Khan's broader role has often mirrored that of a Chief Operating Officer—delivering improved quality, reducing operating costs through elimination and re-engineering of ineffective processes and development of talent into cohesive teams company-wide.

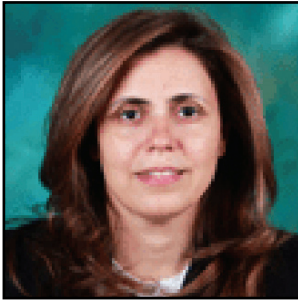
Prior to her work with Tameer, Khan served another Dubai firm for three years beginning in 2006. As Head of Legal & Compliance for Allied Investment Partners and General Counsel for its earlier structure as Morgan Shipley, she practiced general corporate law for this investment bank. She paved the road for smooth execution of lucrative transactions in multiple international jurisdictions, established policies and procedures for investments and ensured internal compliance. Not to overshadow her legal achievements, Khan also served as Head of Personnel in the first year of operations. As a Corporate Associate for the Greenwald Legal Consultancy in Dubai from 2004 to 2006, she advised this UAE real estate developer on projects and associated legal transactions and agreements. In fact, Khan drafted agreements for several deals, including a U.S. energy firm's acquisition of a Dubai-based oilfield engineering services company; a UAE architectural engineering group's acquisition by a UK company; and a joint venture agreement for manufacturing of equipment. In addition, she researched and determined the initial IPO procedures for the two Dubai exchanges, i.e., the Dubai Financial Market (DFM) and the Dubai International Exchange (DIFX).

Across these and earlier legal and business experiences, Khan translated the law into a tool to secure business goals. Applying values-based leadership, she is comfortable working with her CEO on alternative strategies for better decision-making. Khan is deeply experienced collaborating with local counsel where she may not be familiar with the law, including civil litigation, commercial matters and criminal representation for corporate executives. She brings discipline, knowledge, motivation and finesse to the management of external lawyers and has worked with top counsel from firms like Baker Botts, Trowers & Hamlin and SNR Dentons, to name a few. She stays focused on cost-control issues and partners on the development of apt legal arguments and deal executions.

Honest and warm, she connects with people of different backgrounds, and is sensitive to cultural nuances and approaches in conducting business. As an alliance builder, Khan invoked reason and good will when she co-founded "Muslim Voices for Peace" in New York in 2001. She helped lead this non-profit, humanitarian organization as a spokesperson, managing public relations and media outreach. Providing information to diverse media outlets, she introduced journalists to relevant Islamic scholars and participated in televised interviews, roundtable discussions and debates; appearances and features included the CBS Evening News; PBS Frontline; Oxygen Media; The New York Times; and the Chicago Tribune.

Aasma Khan began her career in 1997 as a Project Finance and Litigation Associate for Chadbourne & Parke in New York. She provided legal advice to several multinational power companies and banks on acquisition and financing of multibillion-dollar power plants. Among other responsibilities, she represented two financial institutions on commercial legal disputes and intellectual property. She clerked for Judge Jane A. Restani of the U.S. Court of International Trade in New York in 1999, and later worked as a Manager for Deal Structuring and Retail Product Development for the Islamic banking unit of the UK-based Standard Chartered Bank in Dubai in 2004.

Bapsy Dastur



Bapsy Dastur is the General Counsel, Head – Legal & Integrity for India, Middle East, Africa for ABB and is based in Dubai, United Arab Emirates. She has extensive experience in legal, litigation and compliance matters for the Energy, Oil & Gas and the financial services sectors in the Middle East, Africa, South & South-East Asia and Australia.

Prior to joining ABB, she held several positions in GE, including as the Senior Regional Counsel – Africa, India & Middle East for the Energy Infrastructure business of General Electric International and General Counsel – South East Asia, Australia & India for the Structured Finance Group of GE Capital. Before joining GE in the Middle East, Bapsy was the Head- Legal, Operating Risk, Compliance & Treasury Support for the Grindlays Bank for the India Region.

In addition to her diverse experience as Corporate Counsel, she practiced in Mumbai for several years with a leading law firm where she specialized in mergers & acquisitions and financial services.

She qualified as a Solicitor from England and Wales and holds a Bachelors Degree in Commerce and Economics and also a Bachelors Degree in Law.

Diana Paraguacuto-Maheo



Diana is admitted to the Paris, Madrid and New York Bars. She is also a CEDR accredited.

Diana specialises in international litigation, arbitration and other alternative dispute resolution, most particularly mediation.

She has served as counsel in international arbitration proceedings held under the auspices of the ICC, the ICSID, the LCIA and UNCITRAL arbitration rules. She has particular expertise in international disputes involving state entities, as well as Spanish and Latin American parties. Diana joined Ngo, Cohen, Amir-Aslani & Associés in 2012 from Dechert (Arbitration) in Paris after practicing law for nine years in New York at Milbank (Litigation & Arbitration) and at Shearman & Sterling (Project Finance), where she began her career in 2001.

She holds a Master in Law from Columbia Law School and from Université Panthéon Assas. She also holds a JD, Summa Cum Laude, from Université Panthéon Sorbonne and Universidad Complutense de Madrid. Diana was also a Fulbright Scholar.

Diana is a member of the ICC arbitration committee, Arbitral Women, International Bar Association, CEDR exchange and Young International Mediation Institute. She is fluent in French, English and Spanish and conversant in Italian.

Essam Al Tamimi



Essam Al Tamimi established Al Tamimi & Company, the largest law firm in the Middle East, in 1989 and currently holds the position of Senior Partner at the firm.

Essam has over 28 years of experience in litigation and dispute resolution in the UAE and Middle East. His principal place of practice is Dubai, United Arab Emirates but he also has extensive experience in advising and assisting clients throughout the Middle East and in particular the GCC states.

Essam has assisted local and federal governments in drafting numerous laws and regulations, including the Dubai Chamber of Commerce & Industry in drafting the Federal Industrial Law and the Dubai International Financial Centre Authority in drafting a number of laws and regulations relating to the Authority, the Court and the Arbitration Centre. He has also been actively involved in reviewing a number of the federal laws in the UAE including the Arbitration Law, Commercial Companies Law and the Consumer Protection Law.

Essam has acted as counsel and sat as an arbitrator at a number of disputes regionally and internationally and is actively involved in the development of arbitration in the UAE and Middle East. He is currently on the ICC Court and Chairman of the ICC UAE Commission on Arbitration and was previously Chairman and Member of the Chartered Institute of Arbitrators and President of the LCIA Arab Users' Council. He is also on the editorial advisory board of the ICLR and a member of the IBA Rule of Law Action Group Advisory Council.

In addition, Essam has published a number of articles and books on litigation and arbitration in the UAE and setting up business in the region and in 2009, he received the Gulf Legal Lifetime Achievement Award for outstanding contribution to the Gulf legal market.

Geoff Sharp



Geoff Sharp is a full time commercial mediator working in New Zealand, the Asia Pacific region and the Middle East.

He is a member of Brick Court Chambers (London) and uses this as a base for offshore work and is delighted to be associated at Brick Court with three of Europe's busiest and most recognised mediators.

Geoff was voted by the New Zealand legal profession to be Mediator of the Year in 2012/2013 and he is included as one of the 10 most highly regarded mediators globally in the 2013 Who's Who Legal Most Highly Regarded Commercial Mediators.

He is honoured to be a past LEADR Fellow and the first Australasian mediator to be elected a Distinguished Fellow of the International Academy of Mediators.

He is a Vice-Chair of the Independent Standards Commission of the International Mediation Institute and has a particular connection with Singapore being on the Advisory Board of Singapore Management University's Centre for Dispute Resolution. He is also a member of Singapore Mediation Centre's International Panel of Mediators and of the Dispute Resolution and Compensation Panel of the National Electricity Market of Singapore.

Gordon Tregaskis



Gordon is an experienced Chartered Arbitrator and CEDR Mediator in independent private practice. He is an effective communicator with foreign language skills and a track record of achieving results. Familiar with both facilitative and evaluative mediation processes he specialises in disputes requiring an understanding and appreciation of cross cultural influences in the international resolution of conflict. Most of all he is a seasoned commercial resource with deep insights into managing issues and people which affect successful business outcomes.

Gordon was called to the Bar of England and Wales in 1980. After early years in private practice he joined a marine insurance group in the City of London specialising in charter party and cargo arbitration. Later he ventured into oil and gas aviation and then the energy and water industry where he enjoyed a progressive and highly successful international career in company/commercial and project finance work as well as managing disputes arising from troubled projects. He has experience of managing many successful outcomes across Asia, Middle East, Australia and the Americas with leadership of advisory and government relations. He has worked for UK FTSE top 50 companies as well as Dubai Government Companies. His career has alternated between senior legal roles and commercial management. His peers regard him as a lateral thinker who excels in solving business problems.

Gordon was accredited as a Mediator by the Centre for Effective Dispute Resolution, London in 2003. He is also a Chartered Arbitrator and a Fellow of the Chartered Institute of Arbitrators. He is a panel member of five International Arbitration Centers and is appointed in more than a dozen arbitrations and/or mediations a year with values ranging US\$ 50k to US\$ 1 billion. In the recent past, he was jointly engaged by a Dubai Government Company and a consortium of international contractors to lead an Evaluative Mediation over 18 months successfully resolving very high value disputes on one of Dubai's iconic projects. His mediation skills reflect experience gained over a long career in the law and embrace aviation and aerospace, employment, construction and engineering contracts, employment, project financing, insurance/reinsurance, intellectual property, carriage of goods by sea, international franchise and company law. Gordon is accredited by the Chartered Institute of Arbitrators and the Royal Institution of Chartered Surveyors to teach mediation and has recently delivered introduction and/or accreditation courses in Dubai, Doha and Bangkok. He is a CEDR Solve Global Panel Member.

Hannah Tümpel



Hannah Tümpel heads the International Centre for ADR of the International Chamber of Commerce (ICC). She is responsible for the amicable dispute resolution services, including mediation, as well as for expertise, dispute boards and DOCDEX (documentary credit dispute resolution expertise) procedures. The Centre also administers disputes arising out of the application for new generic top level domain names.

The Centre is also in charge of organizing the annual ICC International Commercial Mediation Competition, the only international mediation moot for law and business students worldwide, as well as the annual ICC International Mediation Conference which she initiated.

Ms Tümpel is a member of the Drafting Committee for the revision of the ICC ADR, Expertise and Dispute Board Rules. Prior to her current position Ms Tümpel was a Deputy Counsel at the Secretariat of the ICC International Court of Arbitration, working as a member of the case management team dealing mostly with cases from Germany, Austria, Switzerland and Eastern Europe.

Ms Tümpel is a German qualified lawyer and a trained mediator. She studied law in Germany, Italy and Portugal and holds a MA degree in mediation from the Viadrina university of Frankfurt/Oder (Germany).

Ms Tümpel regularly speaks at international conferences on ADR and has taught courses about these topics at numerous universities in Europe. She is a member of the Independent Standards Commission of the International Mediation Institute (IMI), of the IBA Working Group on Rules for Investor-State Mediation, of the Expert Consultative Group on ADR of the World Bank Group, of the Académie de la Mediation in France and of the advisory council for the European Institute of Peace. In 2011, she was one of two lawyers to receive an honorary mention by the International Bar Association for her nomination for the Outstanding Young Lawyer Award.

Since 2013, Ms Tümpel co-chairs ICC's Young Arbitrator Forum, ICC's young practitioner branch with over 5000 members worldwide and monthly events on all continents.

Jane Player



Jane Player is a partner in King & Spalding's Disputes Group, specialising in high value commercial claims often with an international profile to the client base. She has been involved in a number of large scale multiparty litigation and arbitration matters for both domestic and overseas clients.

Jane is an accredited mediator and has been involved in a large number of mediations both domestic and international. She is a member of CEDR Faculty and Panel, IMI Users Council, IPOS and the Commercial Mediators Group.

Jane has a reputation for risk management advisory work and assists clients to avoid disputes at an early stage. Further, Jane offers investigation services as well as risk management advice to corporations both within the UK and abroad to avoid potential allegations of bribery and corruption within their organisations. Jane speaks French, Spanish and Italian to varying degrees. She has three sons and this has helped enhance her negotiation skills! When Jane has any spare time she enjoys playing golf, tennis and erratic skiing.

Jawad A. Sarwana



Jawad Sarwana, is an Advocate of the Supreme Court of Pakistan and Partner, Abraham & Sarwana (member firm of the Pakistan National Committee of the International Chamber of Commerce (ICC Pakistan)). He has completed secondments at Hogan Lovells and Simmons & Simmons in London.

Jawad is also a CEDR Accredited Mediator and Faculty Member of CEDR and the Karachi Center of Dispute Resolution. He has conducted mediation trainings in Lahore, Islamabad, Bangladesh and Dubai. He currently co-chairs the Mediation Trainings Committee of the Pakistan Mediators Association and serves as Co-editor of the IBA Mediation Committee Newsletter (2012-2013).

His specializes in Acquisitions, Joint Ventures & Take-over; Banking, Corporate and Commercial Law; Employment and Labor; Information Technology & Telecommunications; Mediation and Civil Litigation both trial and appellate. He has been appointed Amicus Curie by the High Court in cases involving labor laws.

Mr. Sarwana has presented Papers at the IBA (Madrid, Dubai, Boston), IPBA (Sidney) and LAWASIA (Kuala Lumpur and Goa).

Joe Tirado



Joe Tirado is global co-chair of international arbitration resident in the firm's London office. He has over 20 years of dispute resolution experience and has handled hundreds of cases as a litigator, counsel, arbitrator, mediator and expert determiner.

Joe has been involved in a wide variety of contested matters in the UK and over 40 other countries. He has handled high value cases in a number of sectors.

Joe has also conducted and advised on international commercial and investment arbitrations under all the major international arbitration rules before the leading international arbitration institutions as well as "pure" ad hoc and UNCITRAL arbitrations.

Joe is a solicitor-advocate with full rights of audience before all civil courts, an accredited mediator and panel member of a number of leading arbitration and mediation panels.

Joe is recognized as a ranked individual for international arbitration and ADR in leading legal directories, where he is described as "first class" (Chambers UK, 2011) with "an excellent grasp of clients' needs" (Chambers Global The World's Leading Lawyers, 2007). He is a "practical and legally sound lawyer who goes beyond lawyering to give good commercial advice" (Legal500 UK, 2010), offering "...practical guidance that is always vested in the client's best interests" (Chambers UK, 2010) and "out-of-the-box solutions to very complex problems" (Legal500 UK, 2011). He is "best known for his work on energy-related disputes, but is also recognized for his financial services and public international law expertise" (Chambers

UK, 2011). He is “a great guy to have on your side...He is quick on the uptake and able to think laterally across different issues.” (Chambers UK, 2012). He is “fantastic to work with due to his knowledge of the law and his understanding of our business” (Chambers Asia Pacific, 2012).

He has a very good commercial mind and is good at applying legal solutions to clients’ needs. (Chambers Global, 2013). He is “extremely able - he’s a very experienced arbitration practitioner, very steady, knows his subject and doesn’t get panicked by anything; a calm and safe pair of hands.” (Chambers Global, 2013).

Joe is a regular speaker at firm and client seminars on international arbitration and ADR and has written extensively on the subject. He has spoken at over 65 public events and written over 35 articles.

Michael Ostrove



Michael Ostrove is the Head of DLA Piper’s Litigation & Regulatory Department in Paris, where he also leads the international arbitration practice group. A member of both the Paris and New York bars, he has 20 years’ experience handling international arbitrations and mediations.

Michael’s matters include French and English language arbitrations administered by ICSID, the ICC, the LCIA, the PCA and Swiss Chambers, as well as ad hoc arbitrations pursuant to the UNCITRAL Arbitration Rules and the OHADA Uniform Arbitration Act. He has handled numerous investment treaty disputes both for and against sovereign states. Michael’s most recent investment treaty cases include respondent in *Arif v Moldova* and claimant in *Turkcell v Iran*. He has also acted in mediations in Europe and the United States.

A frequent speaker on international arbitration, Michael has regularly been named as a leading arbitration practitioner by the specialized press.

Michael is a member of various professional organizations, including the International Arbitration Commission of ICC France, the Swiss Arbitration Association, the International Arbitration Institute, the American Society of International Law, the American Bar Association’s Section on International Law and the IBA, for which he was a principal drafter of the IBA’s Rules for Mediation of Investor-State Disputes and a member of the Task Force reviewing the IBA Guidelines on Conflicts of Interest in International Arbitration). He is a member of *Droit et Procédure*, and he has been appointed to the Advisory Committee to the Wayne State University Law School Program for International Legal Studies.

Michael Ridgeway



Michael joined the DFSA in June 2011 after a legal career in the US that included private practice and service as General Counsel for the Oklahoma Insurance Department. During his time as a financial regulator, he also served the US National Association of Insurance Commissioners as Chairman of the Federal and International Enforcement Co-ordination Working Group and as Vice Chair of the Anti-Fraud Task Force. He also represented the US and participated in drafting core principles of the International Association of Insurance Supervisors.

He was first trained in mediation in 1993 and has received subsequent training in a variety of topics, including certifications in workers compensation, employment, alternative schools and community/transformational mediation. He has mediated disputes ranging from commercial to interpersonal, and has acted as a trainer for mediation programmes sponsored by the Oklahoma Supreme Court, the US Postal Service and others. Michael created an insurance mediation programme that was recognized in testimony before Congress and received an Oklahoma Governor’s Commendation. His experience with Native American law – including service as Editor in Chief of the *American Indian Law Review* and representation of clients in tribal courts – has given him experience and insight beyond the Western ways of viewing dispute resolution.

Sami Houerbi



Sami Houerbi is ICC Director for the Eastern Mediterranean, Middle East and Africa ICC Dispute Resolution Services, where he is in charge of raising awareness about Alternative Dispute Resolution mechanisms throughout the region and promoting the ICC Arbitration and ADR Rules. Mr. Houerbi has conducted, in this respect, many seminars and training sessions on substantive and procedural aspects of mediation and arbitration under the ICC rules for the African and Middle East's legal community, including for lawyers, judges as well as legal academics and law students. Mr. Houerbi has organized and taught several seminars and has delivered large number of presentations on the practical issues relating to international arbitration, settlement of international business disputes, legal and procedural aspects of arbitration. He organized and participated to many Moot Court mediation and arbitration competitions.

Prior to that, he was member of the Secretariat of the International Court of Arbitration in Paris, where he was directly involved in the administration and managing ICC arbitration proceedings.

Mr. Houerbi frequently acts as Chairman, co-arbitrator, sole arbitrator and as party counsel in domestic and international arbitration.

Mr Houerbi is a member of the Tunis Bar Association and the Head of the Arbitration Department at Boussayene Knani Houerbi Law Firm, a general practice law firm, which areas of practice include mainly: Corporate Law, Arbitration and Litigation.

He holds a post-graduate degree in international law from the University of Paris II and an LL.M in German Law from the Ludwig-Maximilian University in Munich.

His working languages are Arabic, English, French and German.

William Wood QC



William Wood is a leading commercial mediator. He is a member of Brick Court Chambers in London and has held the rank of Queen's Counsel since 1998.

He is recognised in The International Who's Who of Commercial Mediation 2012 list as one of the ten "most highly regarded individuals" internationally.

After 20 years of litigating major commercial disputes as Counsel both in court and in international arbitrations he is now engaged full-time mediating roughly 75 commercial disputes each year. He deals with disputes involving banking, insurance and reinsurance, financial services, derivatives, capital markets, shipping, commodities and oil and gas as well as competition, construction and employment.

The cases he has mediated range in value from \$500,000 to \$2.6 billion. He now mediates all over the world and in recent years he has worked in Paris, New York, Nairobi, Hong Kong and Dubai as well regularly mediating major disputes in London.

Bill is Vice-Chair of the Civil Mediation Council (the professional mediation body for England and Wales). He writes, lectures and trains extensively on mediation matters.

His articles on mediation have been published in Counsel, Legal Week, The Lawyer and Insurance Day.

Educated at Oxford and Harvard he lives in Oxfordshire, England and is married with two children.